Privacy Collection Notice – Refer a patient

We value your privacy and are committed to protecting your personal information. The details you provide help us deliver meaningful programs, engage with our community, and support Heart Health. This Privacy Collection Notice explains how we collect, use, and protect your data, ensuring it is handled with care and in compliance with privacy laws.

Your Personal Information and your patient Personal Information is being collected by the National Heart Foundation of Australia ABN 98 008 419 761 (Heart Foundation, we, us, our) to support participation in our Walking Program (the Program). This is to enable us to effectively action your patient referral to our Program and for other purposes as set out in our <u>Privacy Policy</u>. The patient information will be used to make initial contact to action your referral and only retained with their ongoing consent to participate in the program. We will also retain your contact information to keep you informed on relevant Health professional programs and information.

Providing us with the requested personal information is not required by law, but if you do not provide us with this information, we may be unable to action your referral request. Communications from us may include mail, email, through social media (including targeted online advertising), SMS or telephone contact.

If you do not want to receive direct marketing communication from us, you can unsubscribe using the link in the communication or otherwise contact us using the details below.

Our Privacy Policy sets out further information about

- how we handle your personal information, how you can request access to or correction of personal information we hold about you; and
- how you may complain about privacy issues and how we would deal with that complaint.

A copy of our Privacy Policy is available at https://www.heartfoundation.org.au/privacy-policy or on request.

If you have any questions about this privacy collection statement or how we handle personal information, please contact our Privacy Officer via GPO Box 9966 in your capital city, privacy@heartfoundation.org.au or by calling 13 11 12.